

FET Certification: Information Technology Technical Support

This qualification was established to educate technically inclined individuals for the technology sector and has been declared the baseline certification. Learn how to fix, upgrade, install and network computers. This course provides you with comprehensive knowledge on various troubleshooting and installation techniques. This qualification is aligned internationally with CompTIA's A+, Security+ and N+ Certification programmes. Candidates completing this certification will be eligible to undertake the CompTIA examinations via a VUE testing center.

Minimum Entry Requirements: None

Delivery Mode: Contact and Distance Learning

Language Policy: English

SAQA ID: #78964 {Specialization in Networking}

NQF Level: 4, **Credits:** 163



Course Curriculum

Semester One	Semester Two
• PC Hardware Upgrades and Repairs* (Upgrade, repair, install, troubleshoot and maintain the hardware) • Operating System* (Install and configure operating systems and user applications) • Networking Fundamentals** – (Design, install and maintain networks)	• Web Development (HTML, CSS and JavaScript) • Business Numeracy • Business Communication Skills * A+ Certification ** N+ Certification

